

GENERAL CONDITIONS OF RENTALS 2022 - CAMPING MULINACCIU

GENERAL CONDITIONS LIKELY TO EVOLVE ACCORDING TO THE HEALTH CONTEXT

1. BOOKING

- by phone : +33 (0)4.95.71.47.48

- by writing : CAMPING MULINACCIU - Hôtel de Plein Air - 20137 LECCI

- by mail : infos@mulinacciu.com

Rates are displayed in EUR, gas and electricity are included in the rental price. Not included tourist tax

(cf: 4. RESIDENCE TAX).

Arrivals are possible every day of the week and for the desired length of stay, depending on availability on our dedicated overnight accommodation.

Your option will be validated after reception of your written confirmation: reservation form duly FILLED in and SIGNED, accompanied by the payment of the deposit (30% of the total amount of your stay + 10 € booking fee).

Your reservation will be final only after reception of our written confirmation.

2. CANCELLATION

The FLEX option is optional. It must be taken out at the time of booking the stay. The FLEX option ensures you for your stay, at your choice:

Cancellation: full refund of your deposit (except booking fees and FLEX option)

Modification: modification of your stay according to our availability and your wish.

Interruption: reimbursement of the nights not made in case of force majeure.

Rescheduling: possibility to reschedule your stay for 2023 at the campsite opening periods.

See Annex 1 : FLEX Option, What am I used for?

2.1 I HAVE SUBSCRIBED TO THE FLEX OPTION

The FLEX option is per stay and per accommodation. The latter is indexed to the amount of the stay (see scale below).

For a stay of	Rates
De </= à 600 €	35 €
De 601 € à 1 200 €	45 €
De 1 201 € à 2000€	55 €
De 2 001 € à 3 000€	65 €
De 3 001 € à > 5 000€	75 €

In case of cancellation, the deposit will be fully refunded (the amount of the refund is exclusive of administrative fees and FLEX option).

2.2 I HAVE NOT SUBSCRIBED TO THE FLEX OPTION

In the event of cancellation of stay, total or partial withdrawal on your part MORE THAN 45 DAYS before your arrival, the deposit will be refunded (excluding non-refundable booking fees).

IN THE MONTH before the beginning of your stay, the deposit of 30% and the booking fees will not be refunded. Any stay, delayed or interrupted, will not give rise to any refund.

2.3 FORCE MAJEURE

The establishment reserves the right to cancel the rental contract in case of force majeure (fire, natural disaster, etc.) which would make it impossible for it and the client to use the rental under normal conditions. In this case, the deposit received will be returned.

2.4 HEALTH CRISIS

In the event of a health crisis, pandemic, state of health emergency, the establishment will comply with the legislation in force or may opt for a solution more favorable to its holidaymakers.

3. PAYMENT

The balance of the stay is payable on arrival. We accept the rules and regulations:

- by bank or postal check (to the order of "CAMPING MULINACCIU")
- by ANCV vacation cheques (fill in "name of the holder" on each vacation cheque if they are not pre-filled). Do not fill in the "Provider's contact details" box)
- by bank transfer (IBAN Annex 3) or cash.

We DO NOT ACCEPT BANK CARD.



4. RESIDENCE TAX

The visitor's tax will be paid on arrival, when paying the balance of your stay or 0.50 € / night / adult.

5. STAY

5.1 Schedules

In low season (May - June - September), the reception is open from 8:30 to 12:30 and from 13:30 to 18:30. In high season, the reception is open from 8:30 am to 8:30 pm.

5.2 ARRIVALS AND DEPARTURES

Arrivals are **from 4pm** until the reception closes (contact us in case of late arrival). An inventory of fixtures will be carried out and signed at the entry and exit of the rental. We ask you to inform us of any anomaly found within **24 hours after your arrival**.

We ask you to make an appointment for the inventory of fixtures, at **the latest 48 hours before your departure**. The departures are made **BEFORE 12 AM ACCORDING TO THE SCHEDULE OF DEPARTURE AND YOUR APPOINTMENT**. No complaint will be accepted at the time of departure.

5.3 BRACELET

Each guest will be given a bracelet upon arrival. This bracelet must be worn in the establishment.

5.4 VISITORS

The establishment reserves the right to refuse entry to visitors.

After having been authorized by the manager or his representative and duly registered at the reception where they will be given a bracelet of the establishment, the guests, in limited number, will be admitted in the campground under the responsibility of the campers who receive them.

Guests must be greeted by the establishment's vacationers at the reception desk.

The services and facilities of the campsite are accessible to the guests (provided that this does not lead to overuse - e.g. swimming pool). However, the use of these facilities may be subject to a fee which must be displayed at the entrance to the campsite and at the reception desk.

Guests' vehicles are not allowed in the campground and must be parked in the parking lot provided for this purpose.

6. ACCOMMODATION

Included in the rentals: blankets, pillows, dishes.

Bed linen and towels are NOT INCLUDED in the rentals.

Possibility of RENTAL with our partner BLEU LAVANDE, www.pressing2a.fr. The latter can deliver you directly to the campsite by specifying your place of stay. Contact them at +33 (0)4.95.72.28.26 or by e-mail pressing.bleulavande2a@gmail.com.

The accommodation number appearing on your booking confirmation is only given as an indication and can be modified until your arrival. In case of reservation of several accommodations, we cannot guarantee you their closest proximity.

All stays are nominative and can in no case be transferred.

The capacity of the rentals is strict and cannot be exceeded. NO ADDITIONAL PERSON will be ACCEPTED.

The installation of tents is not allowed on the accommodation pitches.

In case of technical intervention and/or urgent repair, occurring during your stay, the repair time will depend on the time, the breakdown, the availability of the qualified technician and/or the parts needed for a repair. Under no circumstances can it lead to a discount.

The CLEANING of the rental is AT YOUR CHARGE. Cleaning products available at the reception.

7. CAUTION

Two separate deposits will be required upon arrival:

For the rental :

100 € for an accommodation "without sanitary facilities".

200 € for an accommodation "with sanitary facilities without air conditioning" 300 € for an accommodation "with sanitary facilities and air conditioning" 300 € for an accommodation "with sanitary facilities and air conditioning"

For the household :

80 € deposit for the cleaning.

Deposits will be returned and/or destroyed within 48 hours of your departure.

If the inventory of fixtures is not satisfactory (damage and/or cleanliness) the deposit(s) will be cashed. The departure cleaning must correspond to the inventory of fixtures grid made at your arrival and displayed in your bungalow. In case of non-conformity, the cleaning deposit will be cashed.

In case of damage for which the amount of the repair and/or replacement would be higher than the deposit, you will be asked for a refund upon presentation of an invoice and/or estimate from us.

In case of early departure, before 8:30 am, a member of our team will check the rental the day before your departure in your presence and after your departure.

8. ANIMALS

A maximum of TWO animals per accommodation are allowed on presentation of the vaccination booklet. They MUST BE KEPT IN A LEAF on the premises of the establishment. 1st and 2nd category dogs are not accepted.

9. PARKING and CIRCULATION

The speed is limited to 10Km/h inside the campsite. In case of non-compliance, the establishment reserves the right to refuse entry of the vehicle into the campsite.

The barriers at the entrance of the campsite operate 24 hours a day. An entry badge will be given to you upon arrival.

Traffic in the campsite is forbidden between 11pm and 5am. During these hours, we invite you to use the parking lot located within the campsite and provided for this purpose ("Parking after 11pm").

For each rental, the parking of ONE vehicle is included. For any additional vehicle, an extra cost will be charged (camping rate). You have the possibility to use the "Parking after 11 pm" at no extra cost.

10. SWIMMING POOL and TOBOGGAN AQUATIQUE

The swimming pool is open from 9 am to 7:30 pm. The water slide is accessible only when it is in operation, from 10am to 12pm and from 2pm to 7pm. The aquatic area (pool, slide and surroundings) is only accessible during the opening hours and **under the responsibility of the parents**. The pool is unsupervised. (Ref. Rules and regulations of the aquatic area)

We thank you for respecting the safety and hygiene rules (obligatory shower, no smoking, no eating, no running, ...) posted on the signs at the entrance of the aquatic area. The rules of the aquatic area will be given to you on your arrival during the reception formalities, we will ask you to read and sign it. Failing to comply with the safety rules may result in exclusion from the pool. (see annex 2)

11. POSSIBLE MODIFICATION OF OUR PROGRAMS

In case of occurrence of an event (force majeure, health crisis and/or health context , ...) making it impossible to perform one of its obligations and its additional services, Camping Mulinacciu will have the right to modify partially or totally the execution of its services: total or partial closure of a rental or a pitch, a common equipment such as: aquatic space, restaurant, tennis court, ...; cancellation of animations ...).

12. WI-FI

Each accommodation has a free wi-fi access for 2 non simultaneous devices.

Possibility of additional wi-fi access for a fee (new lower rates being negotiated with our provider).

13. COVID - FUNCTIONING OF THE ESTABLISHMENT

Camping Mulinacciu will comply with French governmental measures.

14. GENERAL INFORMATION

We remind you that FIRE is strictly FORBIDDEN.

Common barbecues are at your disposal behind the campsite restaurant. The Management declines all responsibility in case of theft.

As a general rule, for the well being of all of you, campers and tenants, you are asked to adopt a good attitude (respect for the sleep of others (silence from 23h), speed of traffic in the campsite, deliberate damage, ...).

The Management reserves the right to exclude you without refund in case of non-respect of these elementary rules.

15. INTERNAL RULES

Every tenant or camper is required to comply with the Rules and Regulations of Camping Mulinacciu and the safety instructions posted at the reception desk. Camping Mulinacciu declines any responsibility in case of theft, fire, bad weather...and in case of incident that is the civil responsibility of the customer.



What am I used for ?

In a general context,

You or a family member participating in the stay, find yourself in one of the following cases in the 45 days preceding your arrival "refund or possibility of postponement »

- Illness, accident, surgery not scheduled at the time of booking.
- Travel incident. You miss your flight or boat crossing. Your stay is delayed (delayed flights or crossing), the balance of the stay will be updated according to the nights not spent in the establishment.

You or a family member participating in the stay, find yourself in one of the following cases during the stay "interruption of stay". The balance of the stay will be updated according to the nights not spent in the establishment and will be reimbursed to you.

- Illness, accident that would require you to interrupt your
- stay. Cases of force majeure that require an imperative return (natural disasters, loss of a loved one)

In the "COVID" context,

You or a family member participating in the stay, find yourself in one of the following cases within 45 days prior to your arrival

"You or a family member participating in the trip is in one of the following situations within 45 days of your arrival"

- Relative disease COVID (diagnosed positive, contact case, in care, ...).
- Total or "regionalized" containment. You are not allowed to move.

You or a member of the family participating in the stay, find yourself in one of the following cases during the stay "interruption of stay"

- Relative illness COVID. If your stay is shortened, the balance of the stay will be updated according to the nights not spent in the establishment and will be reimbursed to you.

Annex 2

RULES OF PROCEDURE OF THE AQUATIC SPACE 2022

The swimming pool is open from 9 am to 7:30 pm. The water slide is accessible only when it is in operation, from 10am to 12pm and from 2pm to 7pm.

The aquatic area (pool, slide and surroundings) is only accessible during the opening hours and under the responsibility of the parents concerning the children. The pool is unsupervised.

COVID SAFETY and HYGIENE CONSIGNATIONS - 19 :

- Please respect the direction of traffic in/out - take off your shoes before entering the pool area.
- Disinfect your hands before entering the aquatic area. Hydroalcoholic gel is at your disposal.
- Respect the barrier gestures and distance in the line, before entering the aquatic space as well as the aquatic space.
- Mask is not mandatory, except in case of breaking the distance (1 meter).
- Mandatory shower before swimming
- Reminder on the maximum number of people allowed to gather: 10

REMINDER OF THE USUAL INSTRUCTIONS :

- Swimming shorts allowed (single-use swimming shorts)
- Observe the safety instructions for the use of the water slide (see pictograms at the entrance of the slide).

In the aquatic area it is STRICTLY FORBIDDEN to :

- SMOKING - EATING - DRINKING
- INSTALL the TRANSAT on the LAWN MACHINE
- RUNNING around the BASIN and GRIMPING on the ROCKS
- INTRODUCE ANIMALS into the AQUATIC SPACE enclosure

At the entrance of the aquatic area, you will find signs to complete the internal rules and regulations.

Please consult them before entering the enclosure.



RELEVÉ D'IDENTITÉ BANCAIRE

Titulaire
SARL FIUMICELLU

Domiciliation
SG PORTOVECCHIO (00252)
LES QUATRECHEMINS
20538 **PORTO-VECCHIO**

Référence bancaire

Code banque	Code guichet	N° compte	Clé RIB
30003	00252	00020073478	28

IBAN : **FR76** 3000 3002 5200 0200 7347 828

BIC-ADRESSE SWIFT : **SOGEFRPP**