

# Option FLEX,

## What am I used for ?

You or a family member participating in the stay, find yourself in one of the following cases in the 45 days preceding your arrival "refund or possibility of postponement »

- Illness, accident, surgery not scheduled at the time of booking. Travel incident.
- You miss your flight or boat crossing. Your stay is delayed (delayed flights or crossing), the balance of the stay will be updated according to the nights not spent in the establishment.

You or a family member participating in the stay, find yourself in one of the following cases during the stay "interruption of stay". The balance of the stay will be updated according to the nights not spent in the establishment and will be reimbursed to you.

- Illness, accident that would require you to interrupt your stay. Cases of force majeure that require an imperative return (natural disasters, loss of a loved one)

The FLEX option is per stay and per accommodation. The latter is indexed to the amount of the stay (see scale below).

| For a stay of         | Rates |
|-----------------------|-------|
| De <= à 600 €         | 35 €  |
| De 601 € à 1 200 €    | 45 €  |
| De 1 201 € à 2000€    | 55 €  |
| De 2 001 € à 3 000€   | 65 €  |
| De 3 001 € à > 5 000€ | 75 €  |

In case of cancellation, the deposit will be fully refunded (the amount of the refund is exclusive of administrative fees and FLEX option).