

GENERAL RENTAL CONDITIONS 2017 - CAMPSITE MULINACCIU

RESERVATION

Requests are recorded by mail : infos@mulinacciu.com
by phone : +33 (0)4 95 71 47 48

Prices are published in EUR tax included. Gas and electricity are included in the price of the bungalow.

Arrivals are possible from Monday to Sunday, and for the desired period (one night stay minimum), according with our availabilities.

Your stay will be definitely registered after receipt of your written confirmation : **booking form FILLED and SIGNED**, along with the **payment of the deposit** (30% of the total amount of your stay + 10€ booking fees).

Your reservation will be considered effective only after receipt of our written confirmation.

CANCELLATION

In case of cancellation, of total or partial discontinuance **of your hand, during ONE MONTH before the beginning of your stay**, the deposit of 30% and the booking fees are not refundable, except for subscription of cancellation insurance (optional).

In case of cancellation, of total or partial discontinuance **of your hand, at least ONE month before the beginning of your stay**, the account will be refunded (without booking fees).

Cancellation insurance : 45€

In the case in which the account is refunded, booking fees and cancellation insurance amount are not returned.

Any stay delayed or interrupted is non refundable.

The Camping Mulinacciu reserve the right to cancel the contract in case of force majeure (Fire, Natural disaster...) which would cause for it and the customer the impossibility to use the accommodation in normal conditions. In this case, the account would be refunded.

PAYMENT

The balance of the stay has to be settle at your arrival. You can pay by cash or by bank transfer.

WE DO NOT ACCEPT CREDIT CARD



STAY

In low season (May - June - September), the reception is open from 8:30 to 12:30am and from 1:30 to 7pm.

In high season (July - August), the reception is open from 8:30am to 8:30pm.

The day of your arrival, the rental property will be available for occupancy **from 4pm**. Accommodations must be vacated before **12am the day of departure**. A inventory of fixtures will be done at the entrance and at the exit of your accommodation. Please inform us of any problems **maximum 24h after your arrival**. We please you to make an appointment for the check-out **maximum 48h before your departure**. No complaints will be accept the day of your departure.

If you arrive after the closing of the reception, please contact us.

Included in accommodations : covers, pillows and crockery.

BEDSHEETS and TOWELS are NOT INCLUDED.

Possibility to **RENT** it with our partner the laundry **BLEU LAVANDE**, www.pressing2a.fr

You can contact their on +33 4 95 72 28 26 or by mail : pressing.bleulavande2a@gmail.com

The **NUMBER OF YOUR ACCOMMODATION** is given for purposes only and may be modified.

Any reservation is valid for the **named person(s) only** and may not be transferred or sublet under any circumstances.

Capacity of accommodations is strict. NO EXTRA PERSON will be ACCEPT.

Installation of tent on the location ground is forbidden.

CLEANING of the accommodations is AT YOUR CHARGE.

DEPOSIT

At your arrival, **two different deposits** will be required :

For the accommodation:

100 € for renting a bungalow "without bathroom"

200 € for renting a bungalow "with bathroom, without air condition"

300 € for renting a bungalow "with bathroom and air condition"

For the cleaning:

80 € for cleaning.

The deposits will be returned after the check-out. If the inventory of fixtures is not satisfying (damages and/or cleaning), the deposits will not be refunded.

In case of an early departure (before 8.30am), a member of our team will check the accommodation after you left. Your deposit will be returned by bank transfer if the check-out is satisfying.

PARKING and TRAFFIC

Car speed is limited to **10km/h** in the camping.

The barriers at the entrance of the camping are working 24/24h. We will give you an entrance badge at your arrival.

It is forbidden to drive in the camping during the night from 11pm until 5am. We invite you to use the "parking after 11pm".

Only ONE vehicle can be parked **on the location ground**. For any vehicle supplementary, an additional cost will be charged (Camping rates). You can however use the "parking after 11pm", in this case we won't apply additional cost.

SWIMMING POOL and WATER SLIDE

During high season, the swimming pool is open from 9am to 7:30pm and the water slide from 10am to 12pm and from 2pm to 7pm.

Thank you for respecting the rules of security and health at the swimming pool (no smoking, no eating, shower, ...). In the aquatic area, children are under the responsibility of their parents.

GENERAL INFORMATION

We remind you that FIRES are strictly forbidden in the camping.

Common barbecues are at your disposal behind the restaurant.

The Direction of the Mulinacciu decline any responsibility in case of robbery.

Usually, for the welfare of everybody, campers and renters, we ask you to adopt a good behavior (respect of the sleep, car speed in the camp site, swimming pool and toboggan access at the opening time, damages...).

The Direction of the Mulinacciu reserve the right to exclude any repayment of stay in case of non compliance with these basic rules.

RULES

Any renter or camper is required to comply with the **Rules and Regulation** of the campsite Mulinacciu and with the Safety Rules displayed at the reception. U Mulinacciu disclaims any responsibility in the case of theft, fire, weather...and incidents within the civil liability of customer.